



*At The Dorchester*

## **HEALTH, SAFETY AND WELLBEING POLICY**

**We are committed to maintaining the most stringent levels of Hygiene and Health and Safety standards in full compliance of the prevailing government guidelines.**

Please find below our key protocols and measures we have put in place to ensure the wellbeing of our guests and staff at all times. We will continue to monitor the government guidelines and public health advancements and update our procedures accordingly as necessary.

To ensure the Health, Safety and Wellbeing of all while dining at China Tang at The Dorchester, we would politely request:

### **For Our Guests**

- Face coverings are required to enter and in all public areas, but can be removed when seated.
- Reservations are essential to ensure proper social distancing upon arrival and departure. We will not be able to accept walk-ins, however please do call ahead and we will make every effort to accommodate a last minute reservation for you.
- Entry and exit will be either via our dedicated entrance on Park Lane, or via the main entrance of The Dorchester.
- Please arrive promptly for your reservation, as reservations are limited per 15-minute time slot. Should you arrive late or early you may be asked to wait outside until such time as we are able to seat you safely.

**CHINA TANG LONDON** 53 Park Lane, London W1K 1QA

 44 (0)20 7319 7088  [reservations@chinatanglondon.co.uk](mailto:reservations@chinatanglondon.co.uk)  @chinatanglondon

- Hand sanitiser will be available at reception and throughout the restaurant. We would kindly ask that you make use of it on arrival prior to being seated.
- We ask that you refrain from visiting the restaurant if you are displaying any symptoms of COVID-19, we will be taking guest temperatures at point of entry (via a contactless scanner), and may be obliged to refuse entry.
- Guests are kindly asked to respect social distancing guidelines at all times.
- We strongly encourage and request cashless payment whenever possible.

### **For Our Team**

- Full and thorough training of all team members on essential hygiene and respiratory etiquette, physical distancing and appropriate risks associated with operating in a Covid-safe workplace.
- Conducting a health assessment including temperature check for all team members prior to every service and before entry into the restaurant.
- Staff showing any symptoms or residing with anyone who is showing symptoms will not be permitted to enter.
- Face masks and gloves will be worn by all food handlers in the kitchen. Gloves will be changed between tasks, in addition to washing hands for a minimum of 20 seconds at regular intervals.
- Customer facing staff will wear face coverings at all times and wash their hands at regular intervals for a minimum of 20 seconds, and sanitise their hands between serving tables.

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## For Our Environment

- A maximum of six guests permitted at each table.
- Our menus are sanitised after each use, and menus are also accessible on your mobile device via the QR code at your table.
- All common surfaces will be sanitised at regular intervals throughout our opening hours.
- Our guest restrooms will be sanitised between each visit.
- Our kitchens will be continually sanitised throughout the day, but no less than every four hours.
- There will be a minimum of 1.5-meter distance between banquette tables and a minimum of 1 meter for tables that are seated back to back.
- The bar will be strictly table seating and by reservation only following the same guidelines as restaurant reservations. Space will be limited to ensure proper social distancing, and bespoke handmade wooden and rice paper partition screens in place along the banquette seating. Pre-dinner drinks in the bar is subject to availability.
- All food will be brought to the table under cloches.
- Customer tables will be left vacant for five minutes after customers leave so that the full area can be disinfected and reset prior to the next guests arriving.

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